## PHILIPS

Connected office lighting

The Edge

Case study

Philips helps create a comfortable, productive and sustainable environment at The Edge





The Edge is an innovative, multi-tenant office building in Amsterdam. The architect's goal was to create an intuitive, comfortable and productive environment for employees that would inspire sustainable building design around the world.

Opened in 2015, it received an outstanding score of 98.36% – the highest ever awarded – from BREEAM (Building Research Establishment Environmental Assessment Methodology), the world's leading design and assessment method for sustainable buildings.

A key aspect of the sustainable design is an intelligent, connected lighting system from Philips that enables employees to personalize the lighting and temperature at their workspaces via a smartphone app. The system also provides data on activities in the workspace that helps further reduce the CO<sub>2</sub> footprint.

# **66** The most inspiring and efficient work environment."

Harry Vlaardingerbroek, Senior Manager, Deloitte



Innovation is our highest priority and we want our employees to create a more intuitive, comfortable and productive environment. We also raise the bar in terms of data analysis, delivering new insight into the use of the office space. It shows how we can reduce  $CO_2$  emissions from buildings and create a more sustainable world."

Erik Ubels, (former) Chief Information Officer, Deloitte in the Netherlands

#### Making a difference in the workspace

Babette Bouman, Architect at Fokkema & Partners in Delft, The Netherlands, led the interior design on The Edge. She believes the office of the future will be meeting places, cafeterias and a place to meet colleagues to collaborate." Bouman put these ideas into practice in The Edge, a landmark 430,500 square foot building developed by OVG Real Estate. It has a host of sustainability features, including solar paneling, aquifer thermal energy storage for heating and cooling, rainwater harvesting and a striking 15-story atrium with state-of-the-art daylighting and natural ventilation.

Bouman's concept included intelligent floorplans to enhance employee comfort and efficiency, flex workspaces, and the use of environmentally-friendly materials. "Deloitte is committed to using and analyzing data to create responsive and sustainable environments", she explains: "The agile work place concept is about flexibility, and this lighting system is also about flexibility. The smart connected lighting system and custom iPhone app allows you to adjust your climate and your lighting, according to your liking that day. So if the sun shines brightly, you can tone everything down to create a more comfortable way of working – wherever you are in the building."

#### How it was done

OVG and Deloitte worked closely with Philips Lighting who delivered InterAct Office, the smart connected lighting system, based around PoE technology, that allows employees to personalize the lighting and temperature at their workspaces using a smartphone app. It also provides building managers with real-time data on operations and activities. This data helps facility managers to maximize operational efficiency as well as reduce the building's CO<sub>2</sub> footprint.

The designers had three key objectives for the connected lighting system;

- seamless integration with the building as a whole
- provision for customized solutions in The Edge's unique environment
- smart interfaces that allow individuals to control their environment



## Connected Lighting at The Edge - the numbers



**6,500** luminaires over 15 floors 3,000 with integrated sensors



more applicants than before for Deloitte





**\$4.2m** savings per year in space optimization compared to previous location

#### How it works

The system uses nearly 6,500 connected LED luminaires distributed throughout the building's 15 floors. Integrated sensors embedded in the luminaires work with a centrally hosted software dashboard, and captures, stores, shares and distributes information throughout the illuminated space. Facility managers can visualize and analyze this data, track energy consumption and streamline maintenance operations. The InterAct Office switches connect lighting fixtures to the building's IT network. With PoE technology, Ethernet cables send both power and data to the luminaires, eliminating the need for separate power cabling.



## The Edge is now the cheapest office in the world for Deloitte.

They have added nearly 1,000 workers to the space and have four times more applicants than before."

Erik Ubels, Chief Technology Officer at OVG

The integrated sensors capture anonymous data on room occupancy. Occupancy data is then used to optimize lighting, heating, cooling and cleaning services to save time, money and energy.

#### What it means

The intelligent connected lighting system gives employees personal control over their space through Visible Light Communication (VLC) technology. The VLC code is picked up by the employee's smartphone camera registering their location. This gives them the ability to control the lighting above them as well as the temperature.

Of course, LED lighting is also known for its low power consumption, so energy savings were built in from day one. The expected savings are \$115,000 in energy costs and \$4.2 million in space utilization costs.

The experience of principal tenant Deloitte offers proof that the smart building concept, supported by connected lighting, can deliver significant and measurable results. After 20 months of operations, Deloitte has successfully added over 1,000 employees at The Edge, while lowering the annual cost per employee by over \$2,100. These savings are partly due to the fact that Deloitte based on actual occupancy data over time has been able to reduce the amount of space required per employee from 135 to 80 square feet.

That's great for the employer, but the employees seem to be enthusiastic about it as well. Job applications to work at Deloitte have increased fourfold since The Edge opened, indicating that workers feel attracted to and excited about the smart features.

## The Edge Amsterdam - IT & Innovation



Our hope is that other developers will follow this lead and endeavor to create innovative buildings that are in a league with The Edge."

Annemarie van Doorn, Director of the Dutch Green Building Council

#### Groundbreaking collaboration

The Philips intelligent connected lighting system at The Edge is the world's first fully-realized system of its kind.

By communicating and interacting with the environment, office life becomes an immersive experience. Employees personalize their surroundings, thus making the building a more inviting place to work.

The system demonstrates worldwide leadership in sustainable practices and responsive, human-centric working environments, which is shared by OVG, Deloitte, and Philips. Annemarie van Doorn, director of the Dutch Green Building Council, said, "OVG has created an exemplary office building, that has exceeded any other that we have rated worldwide to date. Our hope is that other developers will follow this lead and endeavor to create innovative buildings that are in a league with The Edge."

If The Edge testifies to the end of the desk as we know it, employees and building managers seem to appreciate it. "We are very happy with the design and concept, as are the tenants and workers," Bouman says. "The building itself works. You feel the buzz and you see that everybody is happy. When you see people sitting near the coffee areas, sitting outside from their workspaces and all the features of the building work really well, you can tell The Edge has so far been a success."

## An integrated system

Philips connected office lighting using PoE technology compatible recessed troffers and downlights

#### Centrally hosted software dashboard

Philips centrally hosted software dashboard is an integrated, end-to-end approach to advanced lighting control, commissioning, and management. It is a multi-user software application that provides visibility into lighting system operations and energy management. It offers complete control, from a single lamp to the lighting in a multi-story building. Its powerful features include simple scheduling, routine maintenance management, real-time occupancy floor plans, and energy usage analysis for improved efficiency.

#### Personal Control App

The Philips PCA is a mobile app available for iOS and Android. It uses visible light communications (VLC) to offer personal control of lighting scenes and room temperature at individual workspaces. The PCA supports personalization even in open-plan offices, putting employees back in control of their working environment.



#### Philips Lifecycle Services for staying Green

Being certified as the world's most sustainable office building is a major achievement, but maintaining that status requires continual effort and a long-term perspective. Management at The Edge has entered into an agreement with Philips to provide an extensive suite of lifecycle services for a period of 10 years.

The Premium+ lifecycle services package offered by Philips focuses on optimizing system performance through preventive, corrective, and predictive maintenance, as well as analytics and reporting on the data collected through the connected lighting system. These data include light levels, energy consumption, and occupancy patterns over time. The system also collects data on how workers are using the system's personalization features, offering insight into employees' preferences in practice. Based on the analytics, Philips offers advice and recommendations to optimize operations – for example, switch off lighting and HVAC services to a floor on a Friday afternoon if the data shows no occupancy over a period of months.

The service agreement includes service ticketing and help desk support. Health checks are performed regularly.

The lifecycle services agreement represents a significant, committed partnership between Philips and the management of The Edge. Together, they expect to maintain demonstrated leadership in sustainable practices and human-centric workspaces for years to come.

**66** In the future, buildings won't just be climate natural, but they will absorb  $CO_2$  so they'll be good for the environment and will actually supply energy."

Jim Stolze, Writer and Entrepreneur

People are more satisfied with the quality of light and with the amount of light they have. All employees tell me they don't want to go back, so that shows us that it's a success."

Frouwynke Dijkgraaf, Deloitte Property Management Consultant





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