End of Sale Announcement for Baselogic

This communication is in continuation of our earlier notice dated 18 April 2025 regarding the block of sale notification for the BaseLogic Enterprise version.

Signify Professional Systems & Services hereby announces the end of sale for the BaseLogic Enterprise and BaseLogic Standalone versions. This decision is driven by consistently low annual sales and the significant ongoing investment required to maintain and further develop these products.

This End of Life Announcement is an End of Life Announcement as referred to in Signify's End of Life Policy as published here: Policies & Announcements | Signify Company Website and terms starting with a capital shall have the meaning as defined therein

Please note that the BaseLogic software (both Enterprise and Standalone versions), when supplied in combination with hardware, will be classified as end of sale--.

	End of Sale Date [2]	LDOS [1] [3]
Baselogic Enterprise	Immediately	December 31, 2027
BaseLogic Standalone	May 1st, 2026	December 31, 2027

(1) All existing customers with valid contracts will be supported throughout the documented customer contract period.
(2) The last date on which a Subscription or Support Contract for the affected Software Service or feature can be purchased.
(3) The last date until which support will be available for the applicable Software Service subject to the terms of Signify end-of-life policy. Support until LDOS includes maintenance releases and workarounds or patches for critical bugs and security issues in accordance with the applicable Support Contract or Subscription

Any Baselogic standalone project sold before the EOS date cannot have a contract end date beyond the LDOS date.-

FAQ No.	Question	Answer
1	Why is the End of Life announced now?	Due to low annual sales, maintenance cost and investments required
2	Is there an alternative solution available?	There is no successor product available at publication of the end of sale announcement. Maintenance of existing BaseLogic customers will continue ensuring current contracts are honoured. Maintenance will be limited to security-related updates and the remediation of software bugs.
3	Will my existing installation that was installed earlier remain operational and maintained	Baselogic is an on-premise solution and will continue to function. Maintenance is possible until the LDOS. Hardware controls associated with baselogic will remain available for maintenance.

For further assistance, please contact your **Local Signify Representative**