

## **IO Lighting Special Terms and Conditions**

### **Warranty:**

5-year warranty on most linear products (line .75, closet rod, line 1.5, line 2.0, raye, LEDge, Luxrail (fixtures only), koi (fixtures only – wood warranty 10-years against rot))

1-year warranty on all other products (plane, tile, radii, lili, balance beam, line 1.0, line 3.0)

Customer has 30 days to report any missing material.

### **Freight terms:**

Freight allowed on all orders over \$5,000 (except Luxrail – all Luxrail orders are charged freight)

### **Cancellation fee:**

All orders are subject to a 50% cancellation fee.

### **Return policy:**

All orders (except Luxrail) may be returned within 30 days from the delivery date for a 50% restocking fee. Material must be in original packaging and in good condition. Material cannot have been installed.