SPECIFIC TERMS FOR
INTERACT INDOOR NAVIGATION PROPOSITION

These Specific Terms detail certain specific terms and conditions applicable to the Interact Indoor Navigation Propositions.

All capitalized terms used, but not defined otherwise herein, will have the meaning ascribed to such terms in Signify's Terms of Software Services as published at https://www.interact-lighting.com/global/support/legal/digital-terms.

Details on the Interact Indoor Navigation Proposition and Software Services	The Interact Indoor Navigation proposition includes the following:
	• **"Indoor Navigation System"** means YellowDot Certified Luminaires and/or Bluetooth Beacons installed according to a Signify approved lighting design and enabled by Signify or a Signify approved partner, together with the Indoor Positioning Software Library and Indoor Navigation Cloud and, optionally, one or more of the other Software Services.
	• "**YellowDot Certified Luminaire**" means a luminaire that can act as VLC beacon and/or carries a Bluetooth Beacon, approved by Signify to work with its Indoor Positioning Software Library.
	• **"Bluetooth Beacon"** means a device with a Bluetooth-low-energy radio that is approved by Signify to work with its Indoor Positioning Software Library.
	• "**VLC**" means Signify's Visible Light Communication technology.
	• "**Software Services**" means the Indoor Positioning Software Library and Map Software Library and their respective APIs as integrated in the Customer's mobile application(s), the Indoor Navigation Cloud, the Indoor Navigation Analytics service, the YellowDot App and the Whitelabel App, (each of these referred to as a "Software Service" and collectively referred to as the "Software Services"), as further defined below.
	• "**Indoor Positioning SDK**" means a software development kit ("**SDK**") consisting of the Interact Indoor Positioning software library (the "**IPS Software Library** ") and its related application programming interface ("**API**") an example mobile application, and related Documentation.
	• "**MAP SDK**" means an SDK consisting of the Interact Map software library (the "**Map Software Library**"), its related API, an example mobile application and related Documentation.
	• **"Indoor Navigation Cloud"** means a cloud service providing access to amongst others the Luminaire Location Database and Logging Database.
	• **"Luminaire Location Database"** means the Signify owned database containing the Luminaire Location Data.
	• "**Luminaire Location Data**" means the geolocations as well the advertised identifiers of the YellowDot Certified Luminaires and/or Bluetooth Beacons at the Customer Venues.
	• **"Customer Venue"** means the real estate location(s) at which the Indoor Navigation System is to be used.
	• **"Logging Database"** means the Signify owned database containing the Logging Data.
	• **"Logging Data"** means the time-stamped geo-location, heading and accuracy data that is transferred from the IPS Software Library to the Logging Database.
	• **"Indoor Navigation Analytics"** means the service consisting of a web-based dashboard that provides configurable views informing on device movements at the Customer Venues based on the Logging Data.
	• **"YellowDot App"** means the mobile application that shows the device location on a map of the Customer Venue to test and demonstrate the performance of the Indoor Navigation System.
	• "**White Label App**" means the configurable mobile application that is used to demonstrate navigation to selected point-of-interests with the help of the Indoor Navigation System.Please refer to the following links for further information (including downloads), as may be changed or updated by Signify from time to time:
	• https://www.interact-lighting.com/global/what-is-possible/interact-retail/indoor-navigation
	• https://www.interact-lighting.com/global/what-is-possible/interact-office/indoor-navigation

<u>Hardware</u>	The proper functionality of the Software Service requires YellowDot Certified Luminaires and/or Bluetooth Beacons installed according to a Signify approved lighting design and enabled by Signify or a Signify approved partner.
<u>Other Requirements</u>	To be able to use the Software Service, Customer must: (a) Arrange proper Internet access. Signify shall not be responsible for any downtime in the Software Service due to lack of internet access by Customer; (b) Use one of the recommended operating systems, software tools and browsers as specified in the Documentation; and (c) obtain access rights from Signify (no functional accounts). Signify shall not be responsible for, and does not guarantee the proper functioning of the Software Services or any part thereof affected by, changes a) at the Customer Venue that cause deviations from the Signify approved lighting design such as luminaires being moved to new position, added or replaced, or b) other changes at or to the Customer Venue that could cause lower system performance such as adding objects (banners, decoration, devices) in the line of sight between mobile devices and luminaires or adding large LCD screens or skylights. Customer is responsible to maintain conditions at the Customer Venue for optimal performance of the Software Services by requesting updates of the Luminaire Location Database if any of the events as set out under a) above occurs. Signify may provide regular updates of the software libraries included in and other parts of the SDKs. Customer shall maintain and keep all such software components as integrated in its mobile applications up-to-date and shall as soon as practical update all its installations thereof in accordance with any updates provided by Signify. Customer acknowledges that this is an additional condition in respect of any warranty obligations or obligations as part of technical support to be provided by Signify. If Signify indicates that an update is mandatory, Customer shall implement that update within the time indicated by Signify and if no such time is indicated as soon as possible after the provision of that update by Signify. Signify maintains the right to stop supporting old version of any part of the Software Services sixty days after notification of thereof. Updates are considered to be patches to maintain functionality of the Software Services for e.g. new mobile phones and operating system updates. Signify may provide regular upgrades of the Software Services that may include new functionalities. Signify may charge a fee for upgrades. Customer will be free to decide whether to purchase any upgrades. The IPS Software Library and its related API can be used only on 1) Apple mobile devices that have fully implemented and are running an iOS version that is actually supported by Signify as set out in the latest version of the System Guide for Indoor Navigation as published on https://www.interact-lighting.com/global/what-is-possible/interact-retail/indoor-navigation (the "System Guide") and 2) Android devices have fully implemented and are running an Android Operating System that is actually supported by Signify as set out in the latest version of the System Guide. Signify will use reasonable commercial efforts to keep the IPS Software Library and its related API compatible with the most recent versions of these operating systems, however, Signify does not provide any guarantee on this. Moreover, since the working of the IPS Library and its related API depends on the front-camera system used in mobile Apple and Android devices, Signify tests the compatibility of the IPS Library and its related API on newly released phones and keeps a list of such mobile devices that are compatible with the IPS Library and its related API, which list is included in the Documentation that forms part of the Indoor Positioning SDK (the "**Device List**"). The IPS Library and its related API can be used only on Apple and Android devices listed on the Device List. Signify does not provide any guarantee or warranty on compatibility of its IPS Library and its related API with any other devices or with new versions of devices on the Device List.
<u>Other Understandings</u>	Signify may cease supporting/maintaining individual components, features or functionality of the Software Service upon 12 months' written notice to Customer.
	On the written request of Customer, which request must be made within thirty (30) days after the date of termination, Signify shall make available to Customer the Customer Data for download via an internet connection in "comma separated value" (.csv) format with attachments in their native format. After this 30-day period, Signify shall have no obligation to maintain or migrate any Customer Data. As used herein, "**Customer Data**" means electronic data or content submitted to and stored within the Software Service by Customer's Authorized Users in connection with the use of the Software Service.

Specific Conditions of Use/ Use Restrictions	Customer shall use the Software Service for the sole purpose of location-based services, with the exception of applications or situations where precise information is needed or where erroneous, inaccurate, time-delayed or incomplete location data may lead to serious incidents, including death, personal injury, property or environmental damage (the "Permitted Use"). Customer shall not and shall not allow others to rely on data provided by the Software Service for any other applications or purposes than the Permitted Use. Signify does not guarantee and disclaims any liability for the availability, accuracy, completeness, reliability, or timeliness of data generated or displayed by the Software Service for any other purpose than the Permitted Use. Any location-based features or services are not intended or suitable for use as an emergency locator system.
Specific conditions for SDKs	InterAct Navigation SDKs and/or APIs are or will be made available via developer portal: https://www.developer.interact-lighting.com/ and may be subject to additional conditions.