



End of Life Announcement System Architecture POE

Architecture POE

Signify Professional Systems & Services announces the End of Sales of the System Architecture POE (Power over Ethernet). Note that this architecture was previously known as *Interact Office wired*. The End of Sale date (EoS) is September 1st, 2025.

Further, Signify announces the end of support of the Architecture POE with a Last Day of Support (LDOS) that is December 31, 2035.

This End of Life Announcement is an End of Life Announcement as referred to in Signify's End-of Life Policy for Professional Systems and Services as published here: [Policies & Announcements | Signify Company Website](#) and terms starting with a capital shall have the meaning as defined therein.

End of Life milestones

Milestone	Definition	Date
End of Sales date (EoS)	The last date on which a Subscription or Support Contract for the affected Software Service or feature can be purchased. For existing installations, a renewal of the sw services shall be possible with a duration that does not go beyond the Last Day of Support (LDOS)	September 1, 2025
Last Time Buy (LTB)	The last day to place orders for phased-out devices	October 31st, 2025
Last Day of Support (LDOS)	The last date until which: 1) the applicable Software Service or feature can be accessed or used, and 2) support will be available for the applicable Software Service subject to the terms of Signify end-of-life policy. Support until LDOS includes maintenance releases and workarounds or patches for critical bugs and security issues in accordance with the applicable Support Contract or Subscription.	December 31, 2035

The support until LDOS date is conditional. The system has to be running the SW version 1.9.3 or later.



Phased-out Materials

The following materials are going end of sales and end of support.

Material code	Description
SW913703092409	Envision Manager Web
000929001619706	POE LC 45W 0,65-1,4A 38V 54V/21
000929001619806	POE LC 25W 0,2-0,65A 38V 54V/21
000913713619803	SC2000/05 Advanced Sensor Bundle (ASB)
000913701057203	RJ10 to RJ10 (ILB) cable (1 m)
000913700358603	Sensor cap LCA8006/05
000913700359003	Sensor recessed mounting clip LCA8008/05
000913701055903	EP5000/PN Air Quality Sensor (AQS)
000913701055603	SA2000/05 PoE Sensor Adapter (PSA)

The Hardware materials will be available as service stock for 7 years after the last-time-buy.



FAQ

1. When was the Architecture POE released?

The Architecture POE was first released in 2013. It has been the backbone for advanced sensing applications on both people and environment sensing and has successfully been used to address advanced needs in a range of large customer sites globally.

2. Why is the End of Life of the Architecture POE announced now?

The wireless lighting architectures of Signify have evolved significantly over the past year, offering a solid lighting control and sensing feature set in a very cost effective manner. As the wireless luminaires, lamps and sensors are widely used, this has evolved to a broad portfolio that is able to address the customer needs across all intelligent buildings sub-segments.

3. Is there an alternative architecture with similar capabilities?

The Interact wireless architecture (Architecture PRE) has evolved significantly and now offers a compelling feature matching the needs of large office, industry, education, retail and healthcare applications.

4. What happens if my site is not on the latest SW version?

Support and maintenance will require the site to be upgraded to the latest SW version first. This is version 1.9.3 or later.

5. How do I get my site on the latest SW version?

Contact your Signify representative for an upgrade service.

6. Can my existing site based on Architecture POE be extended?

If you foresee the need for extensions, please contact your Signify representative to discuss on options to reserve future project stock before end of October 2025.

7. Can my existing site based on Architecture POE be serviced?

The Hardware materials will be available as service stock for 7 years after the last-time-buy. The software services will be supported till end 2035.

8. Does my existing site and functionality remain operational?

Yes, all existing functionality will remain operational and the software services will be supported until the LDOS.

9. Does this mean that the IT equipment and switches will also be phased out?

This announcement only details the End of Life of the Signify products and services. The IT equipment provider decides and informs about the phase-out and support of their products independently.