Switching from fluorescent tubes to LED tubes: FAQs on product compliance and the CE mark
Currently, many professional businesses still have fluorescent lighting installations, and they must now decide what to do. There are three main options for replacing fluorescent tubes:

1. Re-lamp with LED lamps
2. Renovations with LED luminaires
3. Upgrade to a connected lighting system

The best solution depends on the current installation as well as the customer requirements and the customer budget.

Signify offers all three options. We help customers to decide which option fits best, and we have designed our portfolio to make the switch easy and reliable, whether lamp replacement, a luminaire upgrade, or an upgrade to a connected lighting system.

All Signify solutions – whether lamps, luminaires, or connected lighting systems – come with:

- Product design in accordance with applicable safety and EMC standards such as IEC and CISPR. Our policy is 100% product compliance. We are committed to manufacturing and supplying lighting products that comply with all applicable laws and regulations.
- CE marking
- A clear warranty policy

When switching existing fluorescent tubes to LED tubes, there are still frequently asked questions in the market regarding installation options, product compliance, and CE mark considerations. This document is intended to answer these questions.
Frequently asked questions

What are the installation options when switching to LED tubes?

There are two options when switching existing fluorescent tubes to LED tubes:

1. Plug-and-play (keep the ballast and exchange only the lamp). Plug-and-play replacements enable existing luminaires to be retrofitted with LED tube alternatives.

2. Re-lamp with modification (bypass the ballast and rewire directly to mains voltage). A customer might prefer this option because it eliminates the ballast, avoiding future ballast maintenance costs and increasing system efficiency.

Is switching to LED tubes in line with internationally recognized safety standards?

To verify the safety and performance of our products, we adhere to internationally recognized safety standards, such as those defined by the International Electrotechnical Commission (IEC). Switching to LED tubes and ensuring that installation is done by a qualified professional in accordance with relevant local electrical codes and the instructions supplied by Signify are in line with these recognized safety standards.

Is safety and electromagnetic compatibility (EMC) affected by relamping when the ballast is kept (plug-and-play option)?

Our retrofit LED tubes have been tested and approved by an independent third-party lab against EN/IEC 62776 – Double-capped LED lamps designed to retrofit linear fluorescent lamps – Safety specifications. This harmonized standard specifies the safety and interchangeability requirements and the test methods and conditions required to demonstrate compliance. It applies to double-capped LED lamps (with GS and G13 caps) such as retrofit LED tubes intended as replacements for fluorescents with the same caps.

Note that EN/IEC 62776 also covers the replacement conditions and information and marking requirements for any additional steps in the process—for example, if a starter needs replacing, or if a safety check must be carried out to determine whether the wrong combination of lamp and starter has been used.

Signify’s LED tubes have been tested and approved by an independent third-party lab against applicable EMC standards such as CISPR 15, EN/IEC 61547, and EN/IEC 61000-3-2. As a result, relamping does not impact compliance with EMC standards as long as the installation is conducted in accordance with relevant local electric codes and the instructions supplied by Signify.

In addition, we ensure that our LED tubes comply with the Energy-related Products directive (ErP) and RoHS directives.

Is safety and EMC affected by relamping when the ballast and the luminaire are connected directly to mains voltage?

In general, a rewired luminaire is a simpler system when the ballast is removed, as the LED tube becomes the system’s only active component. Signify’s LED tubes are designed in accordance with applicable safety and EMC standards such as IEC and CISPR. Our assessment indicates that modified luminaires that use our LED tubes do not introduce new hazards and do not increase safety and electromagnetic compatibility risks. They do not affect compliance with safety or EMC standards as long as the rewiring is conducted in accordance with relevant local electric codes and the instructions supplied by Signify.

What is a significant modification (i.e., an important change)?

A modification is considered significant when the nature of the hazard associated with the product has changed or the level of risk has increased.

1. Risk of burn, fire, injury, electric shock, and electromagnetic interference are assessed for the use and maintenance of the modified luminaire, as well as for the modification process.

2. The Blue Guide on the implementation of EU product rules (2022/C 247/01), Section 2.1 – Repairs and modifications to products.
Is relamping considered a significant modification when the ballast is kept?

No. Relamping while keeping the ballast does not modify the luminaire.

Is relamping considered a significant modification when the ballast is bypassed?

No. The luminaire performs its intended function when the conventional lamp and the ballast are effectively replaced by a Philips LED tube. Furthermore, our risk assessment¹ indicates that modified luminaires that use Philips LED tubes do not compromise compliance with safety and EMC standards, provided that the LED tubes are installed according to our instructions. Therefore, relamping is not considered a significant modification (i.e. an important change²) when the ballast is bypassed.

What is the CE mark?

The CE mark is an indicator of a product’s compliance with EU legislation. It is a visible mark that manufacturers are required to display on a product when placed on the EU market.³

By affixing the CE marking, the manufacturer declares conformity with all applicable requirements when the product is operated as stipulated in specification and design-in guides. Signify’s lighting products comply with the requirements of the following directives:

- Low Voltage Directive (LVD) – for electrical and photobiological safety
- Electromagnetic Compatibility Directive (EMC) – ensures that electrical and electronic equipment does not generate, or is not affected by, electromagnetic disturbance
- Energy-related Products Directive (ErP) – for eco-design requirements
- Restriction of Hazardous Substances Directive (RoHS) – to restrict hazardous materials
- Radio Equipment Directive (RED) – for safety and health, electromagnetic compatibility, and the efficient use of the radio spectrum. RED applies only to products that intentionally emit and/or receive radio waves for the purpose of radio communication, such as Philips MasterConnect LED tubes.

When is a new CE mark needed?

A new CE mark is needed when a product is removed from the market, has been subject to significant changes, and then is placed back on the market.³

Does a luminaire’s CE mark need to be renewed when the ballast is kept?

No. In this case, the luminaire is neither modified nor placed back on the market, so the CE mark does not need to be renewed.

Does a luminaire’s CE mark need to be renewed when the ballast is bypassed?

No. If the owner of a fluorescent lamp already in use makes or commissions changes at the installation location, the modified luminaires are not placed on back on the market again (that is, sold or transfer to a new owner), and relamping is not considered a significant change² when the ballast is bypassed. Therefore, there is no need to draw up a new conformity assessment or to renew the CE marking.³

¹ Risk of burn, fire, injury, electric shock, and electromagnetic interference are assessed for the use and maintenance of the modified luminaire, as well as for the modification process.

² The Blue Guide on the implementation of EU product rules (2022/C 247/01), Section 2.1 – Repairs and modifications to products.

³ The Blue Guide on the implementation of EU product rules (2022/C 247/01), Section 4.5.1 – CE marking.
Can you give some real-life examples?

<table>
<thead>
<tr>
<th>Example</th>
<th>Is the luminaire considered a new product?</th>
<th>Is a new conformity assessment for the luminaire required?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exchanging faulty components or components that reach end of life</td>
<td>No. This is considered product maintenance.</td>
<td>No.</td>
</tr>
<tr>
<td>Installer or building owner exchanges a fluorescent tube for an LED tube</td>
<td>No. This is considered product maintenance.</td>
<td>No.</td>
</tr>
<tr>
<td>without making any modifications to the luminaire</td>
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<tr>
<td>Fluorescent lamps are exchanged for LED tubes, with the ballasts removed</td>
<td>No. The change is not significant, and the modified luminaires remain in use by the original owner.</td>
<td>No. The modified luminaires are not placed on the market and remain in use by the original owner.</td>
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<td>and the wiring changed on site, and the modified luminaires remain in use by the original owner.</td>
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<tr>
<td>Installer or building owner change a luminaire significantly and places</td>
<td>Yes.</td>
<td>Yes. By the party who executes the change and places the luminaire back on the market.</td>
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<td>the luminaire back on the market again, for example with add functionality or wireless control gear.</td>
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Who is liable for relamping?

In the case of relamping, liability is very clear⁴: the manufacturer of the light source remains responsible for the light source, and the manufacturer of the luminaire remains responsible for the luminaire. When replacing a lamp with an upgraded product—for example, when an existing product is no longer available—the liability remains the same. That is, the replacement is considered a maintenance activity.

Maintenance activities, such as changing a light source, changing a starter, or carrying out repairs, are not seen as altering the original function of the luminaire, so responsibilities and liabilities remain the same. Even if original spare parts are no longer available and have to be replaced by upgraded parts, this is still considered a maintenance activity.

The installer must perform any rewiring according to our instructions. The liability for the supplied parts (the light source, for example) is the responsibility of the supplier.

Does the luminaire’s warranty apply?

In most cases, when retrofitting a luminaire, the luminaire’s warranty will expire. The warranty of the light source will still be valid if the installer has followed the installation instructions.

Note: If the luminaires are older than the warranty period, the warranty has expired already.

How do insurance companies handle incidents (for example, fire) after luminaire modification?

An insurance company inspector will carry out an investigation on the status of the luminaire—for example, to determine if maintenance has been done regularly and in the correct manner by qualified personnel. For modified luminaires, the inspector will check whether the modification has introduced new hazards. The inspector will also verify whether the company handling the modification has followed local electrical codes and the manufacturer’s guidelines.

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⁴. The Blue Guide on the implementation of EU product rules (2022/C 247/01), Section 3.1