

**PHILIPS**

Sensors

EasySense

SNS210 MC



**MasterConnect Mobile Device Requirements**

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# MasterConnect App Availability

System performance can vary based on choice of mobile device, android/iOS and Bluetooth versions. While Signify expects good performance with most combinations, performance is not guaranteed in all combinations. It is therefore recommended that the MasterConnect app is tested on a chose mobile device and the wireless lighting system.

## The minimum phone requirements are:

- Android phones: Android version 6 or higher.
- iPhones: iOS version 11 or higher.
- Bluetooth: BLE version 4.2 or higher.

## The recommended phone requirements are:

- Android phones: Android version 10 or higher.
- iPhones: iOS version 13 or higher.
- Bluetooth: BLE version 5 or higher.

## Remark:

- Huawei and Samsung J3 devices are not supported.
- iPads and tablets have not been tested.
- Xiaomi Redmi Note 8 Pro and Xiaomi Redmi 8A devices are not recommended due to unstable BLE communication.

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