

## DATA PROCESSING SCHEDULE – INTERACT SPACE ANALYZER SOFTWARE SERVICES

Last updated: June 2023

This Data Processing Schedule (“DPS”) applies when Signify Processes Your Personal Customer Data. This DPS is subject to the terms and conditions of the Data Processing Agreement as published on <https://www.signify.com/global/legal/digital-terms/dpa> as may be updated or amended from time to time (the “DPA”). Terms when capitalized in this DPS will have the meaning assigned to them in the DPA, unless defined differently in this DPS.

Under Interact Space Analyzer Software Services there are four Software Services offerings:

- Interact Space Analyzer Application (Cloud)
- Interact Space Analyzer API (Cloud)
- Interact Space Analyzer Commissioning Application (Cloud)<sup>1</sup>
- Interact Space Analyzer Gateway API (Gateway)

### ***Categories of Data Subjects***

The categories of Data Subjects which will be subjected to Processing include:

- Individuals on Your premises where the Software Services are deployed.

### ***Categories of Personal Customer Data***

The types of Personal Customer Data which will be subjected to Processing includes:

- Sensor data such as people count, room occupancy, desk level occupancy.

### ***Special categories of data transferred (if applicable)***

There will be no Processing of Special categories of Data.

### ***Nature & Purpose of Processing***

The purposes of Processing the Personal Customer Data subjected to Processing is performance of a contract, including:

- Interact Space Analyzer Application (Cloud): to provide you with the functionalities of the Software Services.
- Interact Space Analyzer API (Cloud): to provide you with access to the data from sensors of the Software Services.
- Interact Space Analyzer Commissioning Application (Cloud): for (facilitation of the) installation and configuration of the Software Services and connected hardware devices.
- Interact Space Analyzer Gateway API (Gateway): to provide you with the functionalities of the Software Services.

### ***Frequency of Transfer***

The transfer of the categories of Personal Customer Data is performed:

- Interact Space Analyzer Application (Cloud): on a continuous basis, unless instructed otherwise by You.
- Interact Space Analyzer API (Cloud): on a continuous basis, unless instructed otherwise by You.
- Interact Space Analyzer Commissioning Application (Cloud): on an incidental basis during the installation and configuration of the Software Services and connected hardware devices.

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<sup>1</sup> This application is used by Signify for (facilitation of the) installation and configuration of the Software Services and connected hardware devices.

- Interact Space Analyzer Gateway API (Gateway): on a continuous basis, unless instructed otherwise by You.

***Duration of Processing***

We will Process Personal Customer Data for the duration during which the relevant Software Services are provided to You, unless instructed otherwise by You.

***Retention Period***

Our default for retaining Personal Customer Data is for a period of three years after collection or three months after the end of the relevant Software Services whichever is sooner, after which it will be deleted unless instructed otherwise by You or if required by Applicable Data Protection Laws.

***For transfers to (sub-) processors, also specify subject matter, nature and duration of the processing***

The following Sub-processors will have access to Personal Customer Data for the term of the provision of Software Services to You or until the contract with the respective sub-processor is terminated:

- Amazon Web Services: for data storage purposes.

***International Transfers***

Signify’s Processing locations for Personal Customer Data are:

<b><i>Your location</i></b>	<b><i>Country of Processing</i></b>
Australia	The Personal Customer Data is stored in Australia, which is accessible by Our operations teams in Australia, Germany, Netherlands and India.
Europe	The Personal Customer Data is stored in Germany, which is accessible by Our operations teams in Australia, Germany, Netherlands and India.
India	The Personal Customer Data is stored in India, which is accessible by Our operations teams in Australia, Germany, Netherlands and India.