Conflict Minerals letter to customers

Signify
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Dear Customer,

Signify acknowledges the issues concerning working conditions at the base of the supply chain, specifically in the extractives sector for metals such as tin, tantalum, tungsten and gold. In particular, we are concerned about the situation in the east of the Democratic Republic of Congo (DRC), where proceeds from the extractives sector are sometimes used to finance rebel conflicts in the region. Signify is committed to address this issue, even though it does not directly source minerals from the DRC. The supply chain for the metals of concern consists of many tiers, including mines, traders, exporters, smelters, refiners, alloy producers and component manufacturers, before reaching Signify's direct suppliers.

Although Signify does not directly source minerals from the DRC and the mines are typically seven or more tiers removed from our direct suppliers, we address the issue through leveraging our influence on our supply chain and participating in the Responsible Minerals Initiative (RMI). Signify believes that an industry-wide approach is necessary to address this issue and therefore we actively participate in the RMI, a joint effort founded by a coalition of leading electronics companies from the industry organizations RBA and GeSI. Over 500 companies participate in this initiative today, and we have formed partnerships with other leadership groups from across industries, government and civil society. The RMI provides information on conflict-free smelters and refiners, common tools and standards to collect supply chain information, and forums for exchanging best practices. It is a multi-sector, multi-stakeholder network, and reduces the need for duplication of efforts across the many sectors that are using conflict minerals.

Signify will fully comply with the Dodd Frank Act section 1502 on 'Conflict Minerals' and will not purchase raw materials, subassemblies, or supplies which we know contain conflict minerals that directly or indirectly finance or benefit armed groups in the DRC or an adjoining country. Signify works towards the following goals:

- Minimize trade in conflict minerals that benefit armed groups in the DRC or an adjoining country
- Enable legitimate minerals from the region to enter global supply chains, thereby supporting the Congolese economy and the local communities that depend on these exports.

We are requesting our suppliers to use the RMI Conflict Minerals Reporting Template (CMRT) to inform Signify about their due diligence measures and disclose the smelters in their supply chain. This is a long and complex process and we anticipate it will take time for this information to be conveyed through the supply chain. We have combined

all information received from all Signify suppliers about the country of origin and supply chain due diligence into one Signify Conflict Minerals Declaration. This declaration also includes a list of smelters identified in the Signify supply Conflict Minerals letter to customers chain that are used to process these metals. Since 2012 we have published this declaration and smelter list on our internet website.

The scope of our declaration continues to be at the company level, which is the industry standard. To be able to report on a product level we would need to have information from all suppliers that supply components for that specific product. These suppliers would need to have 100% completed information in RMI Conflict Minerals Reporting Templates from their suppliers, including identification of all smelters that contributed to that specific product.

Signify is having large product portfolio, where collecting supply chain information on a product level is not a workable solution. Hence our approach is to conduct supply chain due diligence and reporting on the company level, allowing us to focus our efforts on building, maintaining, and improving a robust due diligence program.

As described in our Position paper on Conflict Minerals we do not want to boycott the entire DRC region. We do want to enable legitimate minerals from the region to enter global supply chains, thereby supporting the Congolese economy and the local communities that depend on these exports. Responsibly sourced minerals from DRC and the region are part of Signify's supply chain on a business-as-usual basis.

Signify will continue to work cooperatively with our suppliers, industry, Non-Governmental Organizations (NGOs), and other stakeholders to improve the transparency and traceability of tantalum, tin, tungsten and gold used in our products.

Kind regards,

Arjan van Bragt
Head of Supply Chain Sustainability

More information:
- Public reporting about our conflict-free program and results on Signify website and the Signify Annual Report
- Conflict Free Sourcing Initiative