



# End of Life Announcement

## CityTouch, CityTouch Workflow app, and Philips Starsense Power line

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## Distribution

Signify Market Teams, Customer Support, Service Operations, Sales and Business Development Teams.  
Announcement Date: July 2026.

Signify Outdoor Connected Solutions announces the End-of-Life and Last Day of Support for CityTouch, CityTouch Workflow App and Philips Starsense Powerline.

This announcement follows earlier End-of-Sale communications. The End of Sale for CityTouch Application Software was announced on July 15, 2021, with End-of-Sale enforcement from September 15, 2021 for CityTouch individual light point control for Cellular and RF Mesh, and for CityTouch Workflow App. The phase-out of Starsense Powerline and CityTouch Powerline was communicated earlier, with no new installs or extensions for Starsense Powerline or CityTouch Powerline systems.

This announcement confirms the lifecycle closure and Last Day of Support for the products and applications listed below.

This End of sale Announcement is referred to in Signify's End-of sale Policy for Professional Systems and Services as published here: Policies & Announcements | Signify Company Website and terms starting with a capital shall have the meaning as defined therein.

## End of Life milestones

| Product/Application                                                                          | Previous End-of-Sale (EoS ) notification                                     | Successor/ alternative                            | Last Day of Support (LDoS) | Impact after LDOS                                                                           |
|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|---------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------------|
| CityTouch Application <sup>1</sup> for individual light point control – Cellular and RF Mesh | EOS announced July 15, 2021                                                  | Interact City Application, migration is on-going. | January 2027               | Access/use and support end after LDOS, subject to applicable contracts and policy           |
| CityTouch Workflow App                                                                       | EOS announced July 15, 2021                                                  | No direct successor product identified.           | January 2027               | Access/use and support end after LDOS, subject to applicable contracts and policy           |
| Philips Starsense Powerline                                                                  | Phase-out communicated earlier; no new installs or extensions were indicated | RF Mesh or Group Cabinet, where applicable.       | January 2027               | Support and service availability end after LDOS, subject to applicable contracts and policy |

## Phased-out materials:

The following materials are going to the end of life:

### Philips Starsense Power line

The following Philips Starsense Powerline materials are included in this End-of-Life announcement. These materials are no longer available for new sales. Service stock availability, where applicable, is limited and subject to confirmation through the standard service process.

<sup>1</sup> For the CityTouch Group Cabinet and mixed projects, LDOS details will be shared later.

| Art nr (12NC) | Description                              | Service 12NC | Stock availability |
|---------------|------------------------------------------|--------------|--------------------|
| 913700335803  | KIT7070 DOV INTERFACE KIT                |              | No                 |
| 913700340703  | LCN7300 Starsense PL Router              |              | No                 |
| 913700330603  | LFC7065 Starsense PL Segment Ctrl PSS    | 992200113689 | No                 |
| 913700335603  | LFC7066 DOV SEGMENT CONTROLLER (SC) BC   |              | No                 |
| 913700335703  | LFC7067 DOV SEGMENT CONTROLLER (SC) ADV  |              | No                 |
| 913700349003  | LFC7070 Starsense PL Segment Controller  | 992200113690 | No                 |
| 913700338703  | LLC7030 Starsense PL OLC DALI            | 992200113686 | No                 |
| 913700340403  | LLC7033 Starsense PL OLC DALI Pole       |              | No                 |
| 913700338803  | LLC7035 Starsense PL OLC DALI Meter      | 992200113131 | No                 |
| 913700338903  | LLC7040 Starsense PL OLC 1-10V           | 992200113687 | No                 |
| 913700340503  | LLC7043 Starsense PL OLC 1-10V Pole      |              | No                 |
| 913700346303  | LLC7044 Starsense PL OLC 1-10V Pole 6.3A |              | No                 |
| 913700339103  | LLC7050 Starsense PL OLC Step-Dim        | 992200113132 | No                 |
| 913700340603  | LLC7053 Starsense PL OLC Step-Dim Pole   |              | No                 |
| 822290300222  | Connectivity SIM CARD v0.1 M2M VDF       |              | No                 |
| 822290300225  | Connectivity Router (Transport WR41H)    |              | No                 |
|               | Hosting and Data trafic                  |              | No                 |

## FAQs

**1. Why is this End-of-Life announcement being issued now?**

This announcement confirms the final lifecycle milestones and Last Day of Support for CityTouch, CityTouch Workflow App and Philips Starsense Powerline, following earlier End-of-Sale and phase-out communications.

**2. Was End of Sale already announced?**

Yes. End of Sale for CityTouch Application Software was announced on July 15, 2021, with enforcement from September 15, 2021 for CityTouch individual light point control for Cellular and RF Mesh, and for CityTouch Workflow App. The phase-out of Starsense Powerline / CityTouch Powerline was communicated earlier.

**3. What is the Last Day of Support?**

The proposed Last Day of Support is January 2027, subject to final internal approval and publication.

**4. What happens after the Last Day of Support?**

After LDOS, support, maintenance, security patches, workarounds, hosting, connectivity, and operational services for the affected products/applications will no longer be available, unless otherwise agreed in a valid contract.

**5. What is the recommended alternative for CityTouch individual light point control?**

The recommended successor application is Interact City Application.

**6. What is the alternative for CityTouch Workflow App?**

No direct successor product is currently identified. Customers should contact their regional Signify representative to review possible CMS-based alternatives or migration options.

**7. What is the alternative for Philips Starsense Powerline?**

Depending on the project and technical requirements, alternatives may include RF Mesh or Group Cabinet solutions.

**8. Do existing sites need to be on the latest software version to receive support?**

Yes. Support and maintenance may require the site to be upgraded to the latest supported software version first.

**9. Can existing CityTouch sites continue to operate until LDOS?**

Existing installations can continue to be supported until LDOS, subject to applicable contracts, technical feasibility and the End-of-Life Policy.

**10. Who should markets contact for migration or customer-specific questions?**

Markets should contact their regional Signify representative / BDM and the relevant product or system expert for migration guidance.

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