



Service Tag. LED lighting with even smarter maintenance

Making LED streetlight installation and maintenance operations more efficient and cost effective

signify

Discover a mobile, digital solution to reduce the time and effort to update your streetlight asset information, optimize the LED upgrade installation process, and to make your ongoing maintenance and system management run more smoothly.



With Service Tag, your streetlight assets are accurately tracked and maintained for all registered luminaires

LED streetlight upgrades are a priority for cities, State DOTs and Utilities due to the high level of light quality, long luminaire life and energy efficiency of LED technology. Additionally, LED streetlights provide the ideal foundational infrastructure to enable future plans for a larger digital and smart city transformation with connectivity, public wifi and sensors.

However, to efficiently and cost effectively install, maintain and operate LED streetlights you need:

- Easy access to product configuration information for fast installation
- A quick method to register products and collect information about installed streetlights
- Accurate street lighting asset data to efficiently operate the lighting infrastructure and optimize its performance over time
- Insight into the entire lighting portfolio and accurate street lighting asset data for cost effective investment and maintenance plans
- Available spare part identification to improve maintenance operations

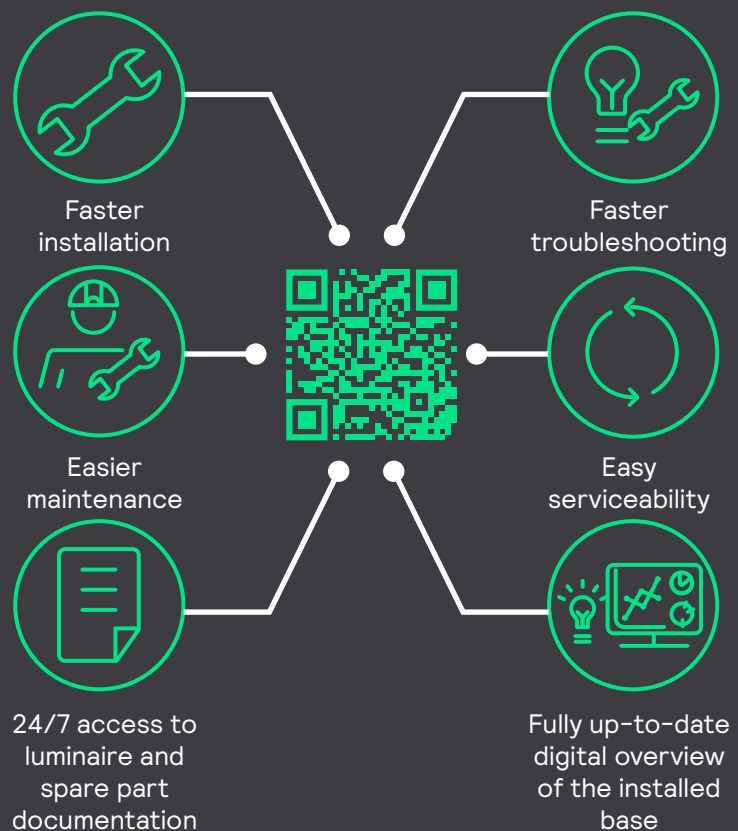


THE SOLUTION: Lighting asset management with Service Tag & Data Delivery Service

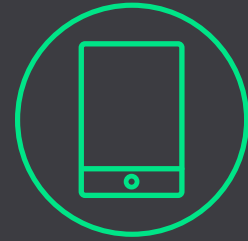
Signify LED luminaires have a Service Tag feature, which helps simplify data collection and asset management to make your ongoing maintenance and system management run more efficiently.

Signify luminaires are equipped with a QR code. Simply scan the code using the Service Tag app on a mobile device to collect asset data. Luminaire-specific information accessed through the Service Tag app gives field personnel immediate install guidelines and information about service parts.

With the Data Delivery Service for Signify luminaires equipped with Service Tag, you get easy access to accurate streetlight luminaire asset data for all registered Service Tag luminaires by having it imported for use in their Interact City lighting management system or other asset management systems.



Service Tag delivers operational efficiency



Luminaire identification for faster installation & data collection

After installing the luminaire, simply read the tag from the app to register the product, accurately capture asset data, and view relevant troubleshooting information if necessary.



Data Migration & Lighting Asset Management

With Data Delivery Service rich street light asset information can be uploaded into Interact City saving precious asset data collection time and reducing mistakes in manual data inputs.



Troubleshooting

Create smoother maintenance processes by providing relevant luminaire configuration information and identifying spare parts needed.



“A lot of times we actually find the problems before our residents, and that’s always a plus.”

The system is working great for residents.”

Abebe Woldemariam
Street Lighting Program Coordinator,
Rochester



Why we are the world leader in lighting

Signify (formerly Philips Lighting), the leader in lighting, partners with cities and utilities to unlock the extraordinary potential of light for brighter lives and a better world.

We work with customers to understand their needs and help them take advantage of light far beyond illumination, to improve their day-to-day operations and the lives of their constituents.

And we don’t just provide energy-efficient LED and connected lighting solutions – our commitment to sustainability and climate action extends throughout our operations.

We achieved carbon neutrality in North America in 2018 and globally in 2020, and have been in the Dow Jones Sustainability World Index for four consecutive years.

Contact us

Or visit:

www.interact-lighting.com/en-us/get-in-touch

No.1

4th year in a row Industry leader
Dow Jones Sustainability Index
100% Carbon Neutral Operation

38,000
people in 74 countries

No.1

In conventional lighting,
LED and connected lighting

4.4%

of sales invested in R&D

\$7.5bn

sales in 2020,
~ 75% B2B

2,000+

successfully deployed
smart street
lighting projects



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